

# Mentor™ for Lotus Sametime™ 2.5

## Master Sametime®... As You Use It!

Whether you are in or out of the office, you can use Sametime's real-time conferencing, instant messaging, and collaborating capabilities to get work done more efficiently and effectively.

## The Challenge

Virtual teamwork is only effective if you really know how to use the technology to its fullest advantage. If you're trying to start an online meeting with someone 3000 miles away, where do you get help, when you need it?

## Mentor Is the Answer

Mentor™ for Lotus Sametime 2.5 delivers just-in-time support, where and when you need it, with over 100 short multimedia demonstrations covering the basic features to the more advanced.

No need to view hours of instructions or read pages of text. If you need to perform a task and don't know how, just click the Mentor button, pick your topic, watch, listen... then do it yourself.

## What's Just-In-Time Support?

Mentor is to software what a vehicle navigation system is to cars. If you don't know how to get there from here...

1. You can get in your car and just start driving (that's what many of us do);
2. You can ask someone for directions (that's tech support);
3. You can read a road map and chart your course (that's training); or
4. You can press a button on your dashboard that displays your route and destination as it tells you, "Make a left in 800 feet" (that's just-in-time).

Just what you need to know, when you need it! Mentor makes users successful with new software, without phone calls, without a major time investment, and without training.

## The Proof

Some of the world's largest companies rely on Mentor for this valuable support. Over 6 million Mentors have been licensed to IBM, DuPont, DaimlerChrysler, 3M Corp, GE Capital, Canon, Colgate-Palmolive, Duke Energy, Reuters, Goodyear, ExxonMobil, Verizon, and Bayer, just to name a few. Six of the Fortune Top Ten use Mentor for a faster and greater return on their technology investment.



## It's Easy to Use

Mentor™ for Lotus Sametime™ 2.5 will stream from your company's server at connection speeds as low as 28.8 Kbps. Mentor delivers real-time multimedia right to your desktop without downloading. It's accessible through the Internet or an intranet, individual hard drives, or CD-ROM, at the click of button, without leaving the application.

If you're on a computer without sound, the Audio On-Off button allows you to choose between multimedia and non-audio versions.

## What People Are Saying About Mentor

*"Mentor's real-time method of teaching makes it easier for users to make the most of software. And the multimedia features of Mentor make it unique."*

—Solutions Now, October 2001

*"The major driver for using Mentor is that DaimlerChrysler doesn't want its people to have to wade through tons of information... Mentor is a tool where people can get exactly what they need and fast."*

—Automotive Executive, April 2002

*"Mentor provides users a natural way to keep themselves up-to-date, including enhanced Web integration, application customization, and file synchronization."*

—The New York Times on the Web  
October 10, 2000

*"Mentor does an excellent job and eliminates many calls to the help desk."*

—Exchange & Outlook, June/July 2000

*"It actually speaks to you . . . helps you get the most out of your PC. It's like having your own personal tutor."*

—Internet Service Provider, November 2000

*"The software is a breeze to install and the topics are well organized."*

—Tech TV, November 2001

## Try It and See

Visit our Web site at [www.trymentor.com](http://www.trymentor.com) or call us at 203-847-5555. Find out more about Mentor... a smarter way to use any technology<sup>SM</sup>.

## The Mentor™ Difference

### Features

- Short multimedia demonstrations
- Easily accessed
- Launched within the application
- Just-in-time support on demand

### Benefits

- Increases productivity
- Eliminates long training courses
- Accelerates return on investment
- Makes users self reliant
- Gives users confidence
- Reduces support costs

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### **Minimum System Requirements for Local and Client Installation**

- Microsoft® Internet Explorer 5 or greater
- 133 MHz processor (300 MHz for Windows® 2000 and Windows® XP)
- 32 MB RAM (128 MB for Windows NT®, Windows® 2000, or Windows® XP)
- 25 MB available hard drive space for complete installation
- 800 x 600 display resolution with 256 colors
- Sound Blaster® or compatible audio device (for audio version)
- Microsoft® Windows® 95, Windows® 98, Windows NT® 4.0 (Service Pack 3 or greater), Windows® Me, Windows® 2000, or Windows® XP
- 4X CD-ROM drive or greater
- 28.8 Kbps modem (for remote stream playback only)

### **Minimum Server System Requirements for Microsoft® Windows® Based Systems**

- 300 MHz processor
- 128 MB RAM
- 200 MB hard drive space recommended
- 10baseT network connection, or better, with dial-up support
- Email or shared network drive for remote distribution
- CD-ROM drive (only for copying Mentor to a server hard drive)
- Windows NT® 4.0 (Service Pack 3 or greater) or Windows® 2000 Server
- Microsoft® IIS 3 or better (HTTP enabled)

### **Minimum Server System Requirements for Unix/Linux Based Systems**

- 200 MHz processor
- 64 MB RAM
- 200 MB hard drive space recommended
- 10baseT network connection, or better, with dial-up support
- 200 MB available hard disk space
- 640 x 480 display resolution with 256 colors
- 10baseT Network connection or better with dial-up support
- Email or shared network drive for remote distribution
- CD-ROM drive (only for copying Mentor to a server hard drive)
- Any Unix/Linux OS
- Apache Web Server version 1.39 recommended (HTTP required)

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